



EDITORS: Jeroen Nijpels, Mika Nur Faezah & Georgia Vitkute



Picture source: shutterstock.com

## IAAPA Virtual Trade Show

Team JNELC

Calling all our clients and friends in the industry, to participate and register for the Virtual IAAPA Expo happening on July 28-30 in replacement of the cancelled IAE Macau. JNELC team will be participating and ready to take all business inquiries, if you would like to schedule a virtual meeting on a specific time and date please e-mail us at: [info@jnelc.com](mailto:info@jnelc.com)

“In the absence of our regular trade shows, we are excited to try out this new format for us and for many of our clients. Let’s meet virtual in Asia in July!” - Jeroen Nijpels, Managing Director JNELC

“We are thrilled to be part of the first ever IAAPA Virtual Expo and meet new and existing clients to learn and support existing and future projects in the Asian region” - Mika Nur Faezah, Director JNELC Asia

**When:** July 28 – 30

**Where:** Online, at your comfort zone

**Price:** Free to attend for IAAPA members

**Register:** <https://www.iaapa.org/expos/iaapa-virtual-expo-asia/attend-iaapa-virtual-expo-asia>



JNELC Team at ZIERER Factory



Picture Source: unsplash.com

## Getting back to business!

JEROEN NIJPELS

This morning, while adjusting the calendar, I realized again how fast the time is running. Within the blink of an eye we have almost arrived at the middle of a very unusual year, to say the least. And when I’m ready to read the various industry newsletters over a morning coffee, I realized another thing. Just a few weeks ago, the vast majority of articles were about facilities closing or postponing their seasonal opening. But now it has changed, and for the better!

This week, almost all stories are about reopening. Sure, there are differences and many of these are completely not understandable. Such as the Belgium government setting the opening date for amusement parks on July 1, whereas the borders open on June 15, and parks in neighbouring countries are already open (as well as some zoos in Belgium). Or Sweden, where merely due to some technicality in the law and the unwillingness of politicians to look into the matter, parks cannot open just yet, and are, at the time of writing of this

article, still looking only at remaining closed the whole summer.

Overall, parks reopening is definitely good news. It would be even better if at least all EU countries would have the same approach. There is light at the end of this tunnel, a tunnel that we never even knew existed. We at JNELC cannot wait to see our clients and partners again at their respective facilities, rather than in another Zoom call.

And it is exciting and encouraging to see that quite a few discussions have started again about investment projects here and there. We do believe that those parks that use the time now to look at new options and keep on investing will come out of this ahead of the game, as history has shown during previous crises. And of course, we do understand it very well when certain plans have to be put on hold for a little while, until some more certainty comes back in our lives.

For now, we hope that you enjoy reading this month’s issue of the JNELC E-Journal. If there is anything we can help you with, with the products and services offered by one of our five quality partners Zierer, nWave, HB Leisure, Mobarro and The Producers Group, rest assured that we are ready to have that conversation with you.

We are always appreciating our partners



## Learn something new today

MIKA NUR FAEZAH

Finding yourself more spare time during these times? Learn something new, pick up new skills or finish where you left at the course that you never get to complete! I have been guilty of spending hours learning a new skill but getting wrapped up in busy distractions only to find myself giving up halfway through it.

Here to share few of my favourite and useful website for online learning

Wide range of subject area from Harvard University online learning: <https://online-learning.harvard.edu/catalog>

Web development to programming and computer science:

<https://www.codecademy.com>

Learn something new everyday even in 5 minutes: <https://gohighbrow.com>



Picture credit: Mika

LinkedIn Learning: <https://www.lynda.com>

In case you missed Disney or the food in Disney, on Instagram @disneyparskblog are sharing some of their popular recipes online, my personal favourite (tried and tested) has to be Churros!

## ZIERER After Sales Team

THOMAS RÖHRL

ZIERER rides are guaranteed with the competent ZIERER After Sales team looking after our customers' needs and requests. We provide technical support and guidance on maintenance to guarantee high safety standards during operations, help you to install the spare parts, and on top of that highly knowledgeable staff to advise you on repairs of the rides. ZIERER services your amusement rides "for life".

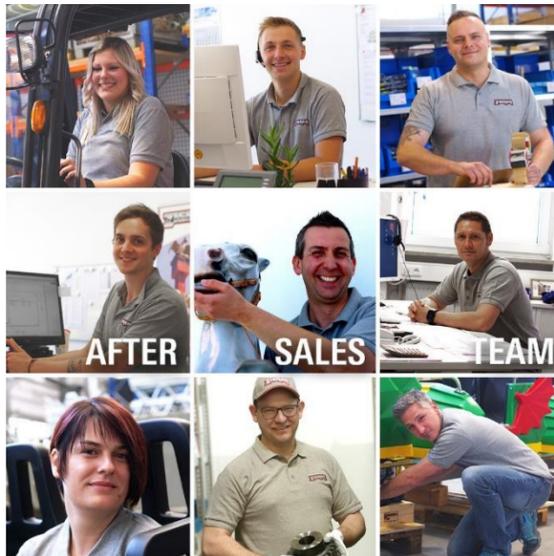
Get to know the ZIERER After Sales team and what each member is responsible for.

Annalena, Andreas and Eduard are an important part of the spare parts team. They prepare all the orders, sign safety relevant documents for traceability and make sure the packages are ready for shipment.

DAniela  
Florian  
Thomas  
Eduard  
GeoRg

AndreaS  
MArtin jun.  
AnnaLena  
AndrEas  
AloiS

Picture credit: Thomas Röhr



Picture credit: ZIERER

Daniela is a true anchor in our team. She oversees all ZIERER deliveries that need to be sent out from the factory, which makes us call her the "moving spirit" of the department.

If there is one person, who knows everything related to mechanical topics, it is our colleague, Martin jun. He is a specialist and our creative mind. Hats off to him for making things simple and effective.

We have an exceptionally talented technician, Andreas. He is in charge of the services in the parks all over the world and he has a wide knowledge of all ZIERER rides. Andreas is the "Globetrotter" in our department.

Georg is a newcomer in ZIERER's After Sales team. We are happy to have him on board, as he is deeply knowledgeable as a mechatronic technician and he makes new control system concepts for ZIERER's "older" rides.

## Park Video

GEORGIA VITKUTE

### Sustainability in Liseberg Park



Liseberg park shared a video where their Marketing Manager Ebba Källeskog and their Sustainability Manager Ylva Linder discuss how Liseberg as an amusement park works with sustainability and which attractions in the park are sustainable.

Their discussion happens to be on ZIERER Double Family Freefall Tower, and it looks like they are having a lot of fun, but on the other hand, they are also talking how much they are missing their guests in the park during this sunny and warm day.

p.s. The video is in Swedish, but you can change the subtitles to English to hear what these wonderful ladies are discussing.

Video link: <https://youtu.be/aaXhe2aLKcc?t=9>

Our colleague Florian is always there to assist us and create a smooth and organised environment for all of us in the team. He is always in a good mood with a big smile in his face.

We have an amazing senior colleague, Alois, who is always there to share his knowledge and expertise with the whole ZIERER team.

Thomas is the head of the department. He pulls the team together and has always an open door for his colleagues. Tom holds the reins and makes sure everything works smoothly.

These people make the ZIERER After Sales team special. Moreover, ZIERER has been in this industry for over 90 years and we have many experienced staff who have been working for many years sharing their knowledge when it comes to updating ZIERER rides.

The ZIERER After Sales Team is also in charge of archives so they keep old ride documents, drawings, programs, etc.

By having creative minds in our team, we always try to find outcome-oriented solutions. ZIERER has an incredibly talented and passionate After Sales team, that is dedicated to the customers and is available 24/7. In case of an emergency, you can always contact us at +49(0)1805 943737.

Park Video

GEORGIA VITKUTE

Europa Park Song "Feel free"



Europa Park opened its doors on 29<sup>th</sup> of May and they released a brand new Europa Park Song – "Feel Free".

From the first beat you can feel the good energy and enthusiasm. This exciting musical composition brings out a sense of adventure and it makes you want to dance.

In the video you will get to see how Europa Park employees feel happy doing their job, no matter if their job title is room attendant or manager, everyone shows excitement and happiness while doing their job.

We are part of amazing industry where people are incredibly supportive and helpful, where the purpose is to make everyone happy. We also always want to leave everyone with a positive emotion.

During COVID-19 situation the whole industry came together to help each other and support one another while preparing for reopening of the parks. We are part of an amazing industry where everyone cares and shares.

Video link: <https://youtu.be/iOchT1UK0Vo>

Safely reopen your park or attraction with the Mobaro platform

CHRISTOFFER W. BORUP

When it comes to securing safety, maintenance and operations, Mobaro is a go-to-system for parks and attractions globally. Whether performing preopening safety checks, hourly hygiene checks, tasks related to maintenance, or any operational routine, Mobaro is an effective digital alternative to traditional inspection, tasking and reporting tools.

Not only will it enhance your attraction safety regime, your entire business will reach a new level of transparency between departments and their individual and shared responsibilities.

For enhanced process management

With the tools offered in the platform, users on board will be able to efficiently create, distribute, execute and monitor hourly, daily, weekly or monthly procedures. Staff members like engineers, F&B teams and operators will be prompted by the mobile app to conduct checks which in return appear instantly for an optimised management overview.

Highlighted benefits include:

- Centralised overview
- Enhanced safety routines
- Staff empowerment
- Intelligent risk management
- Informed decision making
- Full documentation history

Core features include:

- Intelligent checklists
- Scheduling & automation
- Document library
- Real-time dashboards
- Downtime reporting
- QR Codes
- Task Management



Picture credit: Mobaro

The platform is developed in a longstanding cooperation with attractions to secure a unique fit for essential processes of the industry.

FREE-OF-CHARGE OFFER

In connection with the COVID-19 pandemic, we have created a 'Reopening Toolkit' offered free of charge for the 2020-21 seasons. It combines elements from recently published guidelines from governments and industry organizations into an easy-to-use structure of checklists and workflows, to help clients get a head start.

Included in the 'Reopening Toolkit' is a number of readymade checklists that take typical aspects of a park or attraction into account. This way, managers and staff at a park or attraction will be able to efficiently check and document COVID-19 compliance throughout various areas, like entrance, rides, restrooms and F&B to name a few and have complete dashboard overview of it all, before the park opens.

For more information on the Reopening Toolkit by Mobaro, please visit: <https://hubs.ly/H0qPmgx0>

Or contact Mobaro at [info@mobaro.com](mailto:info@mobaro.com) or tel +45 7199 9499.

JNELC Asian Reception

June is the month when everyone looks forward to meeting their customers, partners, colleagues, and friends at IAAPA Asia EXPO. It is also an extremely exciting time for JNELC team as we get to host our annual Asian Reception together with our partners. Sadly, this year we will miss having our reception in Macau and here is a trip down memory lane of snapshots at our past Asian Receptions!

A big shout out to our friends for partnering up with us at our receptions.



JNELC Asian Reception Shanghai 2019



JNELC Asian Reception Singapore 2017



JNELC Asian Reception Hong Kong 2018



JNELC Asian Reception Shanghai 2016